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To Our Parents and Guardians of Our Patients:

As you know, if you have ever checked into a hotel or rented a car, the first thing you are asked for is a credit or debit card, which is imprinted and later used to pay your bill. This is an advantage for both you and the hotel or rental company, as it makes checkout easier, faster and more efficient.

With the arrival of new high deductible insurance plans and higher co-payments, it has become necessary for us to implement a similar policy. We are requesting a credit or debit card number to be held on file for all patients as a backup to their insurance plan. You can be assured that your credit or debit card information will be held securely, and only utilized for non-covered services, un-met deductibles and co-payments. Before we bill your credit or debit card we will mail one bill to your address, allowing you the opportunity to question or dispute the charge, and to pay conventionally through the mail. Your credit card will only be charged if there is no response to our bill.

We appreciate your cooperation and understanding as we move forward with this new billing policy. As we all know, healthcare reform is rapidly unfolding in this country and requires that all healthcare providers operate as an efficient, viable business. This is one step among many that are being implemented nation wide as an effort to streamline health care and ultimately ensure efficient and appropriate service to our patients.

If you have any questions about our new billing policy, do not hesitate to ask our staff, the office manager or one of the physicians.

Thank you,

Children's Medical Group